

#### ANY REPAIR ON ANY PUMP FROM ANY MANUFACTURER

While on-site repairs are fast and efficient, the broader range of options from our network of repair workshops all over the world is sometimes necessary.

All repair work is at the highest standard of service quality and carried out according to Grundfos specifications using original spare parts. This means the warranty is still valid, and you get a clear overview of the cost of the repair.

Grundfos Workshop Repair includes services such as full inspection, replacement of all wear parts, and testing after assembly. You get the same high-quality repair for non-Grundfos products as you get for our own pumps. This adds up to a highly flexible, experienced and competent one-stop shop for all your pump repair needs.

### **AVAILABLE WORKSHOP REPAIR SERVICES:**

- *Pump repair:* We can repair your pump by fixing a part.
- Complete rebuild: We will disassemble the entire pump and replace all parts to Grundfos specifications using original spare parts.
- Pump performance test: We will test your pump's performance in a Grundfos test lab, provide you with a report, and advise what improvements can be made to help your pump last longer.
- Laser alignment: We will ensure factory-quality specifications before on-site installation.
- Many other repair services, including pump repainting and machining

### **GRUNDFOS WORKSHOP REPAIR INVOLVES A FEW SIMPLE STEPS:**

1. INITIAL CONTACT CONTACT GRUNDFOS	2. DIAGNOSIS SEND IN THE PUMP	3. PROPOSAL RECOMMENDATION	4. FULFILLMENT ACTIONS	5. ASSESSMENT BENEFITS	6. FOLLOW-UP LEARNINGS
We prequalify your pump repair and select a collection method. If replacement is more efficient, this option is offered.	You send in the pump and we inspect it. If not a warranty case, we recommend next steps.	You receive a quote with a description of how we intend to address the case, as well as the price and mean time of repair.	We carry out repairs according to our common agreement, inform you of any delays, and deliver a fully repaired product.	The pump is repaired and runs as it should.	We follow up on the service performed to ensure optimal service delivery and satisfactory Grundfos pump performance.



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## HOW YOU BENEFIT FROM WORKSHOP REPAIR FROM GRUNDFOS:

- All repair work carried out according to Grundfos specifications
- Original Grundfos spare parts used
- 🗸 Warranty check
- Technical advice
- Service job finalized with a report highlighting all areas covered and providing recommendations

Our solution-based service engineers fabricated a customized adapter to retrofit an existing guide-rail system. This provided quick turnaround, ease of installations, and cost savings to a municipality in need."



# — Grundfos Service Coordinator, USA

### CONTACT YOUR GRUNDFOS SERVICE PROVIDER OR SALES REPRESENTATIVE FOR MORE INFORMATION.

General	Grundfos Service Center		
	Address:		
Service Centers	City/State:		
	Phone:		

Visit grundfos.us/pei to learn more about Department of Energy (DOE) pump energy index (PEI) requirements and PEI ratings on specific Grundfos models.



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